

RESEARCH BRIEF

1999/001

Influence of Foreign Contractors on Development of Singapore Construction Companies

RESEARCH QUESTION

The literature suggests that foreign firms can be used to help the construction industries of host countries to develop. However, studies show that these firms are unwilling to help in the upgrading of local industries, as this would erode their competitive edge. Foreign contractors have dominated the large-complex segment of Singapore's construction industry owing to their technical and managerial expertise, and financial resources (see Table 1). It is suggested that foreign firms have helped to develop Singapore's construction industry by (1) transferring technology; (2) influencing local companies through their demonstration of advanced managerial systems and construction methods; and (3) offering competition to them.

AIMS AND OBJECTIVES

The research project aimed to study the influence of foreign contractors on the development of the construction industry of Singapore and propose measures for ensuring that both local and foreign companies benefit from the presence of the latter.

The objectives were:

- (1) to trace the evolutionary development of the construction industry in Singapore since 1960;
- (2) to determine the contributory factors to the growth and improvement of the construction industry and construction firms in Singapore; and to assess the role of foreign companies;
- (3) to propose national and corporate level policies and initiatives for deriving the greatest benefit from the operations of foreign contractors in Singapore; and
- (4) to contribute to knowledge in relevant areas from the findings and conclusions.

RESEARCH METHOD

The study was developed on the basis of, and conceptually supported by an extensive literature review on: multi-national enterprise theory; technology transfer; international construction; and development

Table 1: Percentage of Contracts Awarded by Contractor Origin, 1999

| Size of Contract | Local (%) | Foreign (%) | Joint Venture (%) |
|----------------------------|-----------|-------------|-------------------|
| Under \$2m | 95 | 5 | 0 |
| \$2m to just below \$10m | 91 | 9 | 0 |
| \$10m to just below \$30m | 81 | 19 | 0 |
| \$30m to just below \$50m | 78 | 16 | 6 |
| \$50m to just below \$100m | 61 | 36 | 3 |
| Over \$100m | 27 | 67 | 6 |

Source: BCA

of Singapore's construction industry. In a field study, all registered foreign construction firms, and all large local contractors (G6 to G8 firms in the register of the then Construction Industry Development Board (CIDB)) were contacted in a mailed questionnaire survey. Also included in the survey were major clients and consultants. After the results of the questionnaire survey had been analysed, interviews were held with prominent personnel in foreign and local construction firms; client and consultancy organisations; relevant statutory boards including the Housing and Development Board (HDB), the then CIDB and the then Public Works Department (PWD).

SUMMARY OF FINDINGS AND RECOMMENDATIONS

The following conclusions may be made from the study:

- (1) Foreign construction firms were necessary in Singapore's socio-economic development effort;
- (2) Foreign firms are superior to their local counterparts in terms of capacity and capability;
- (3) The presence of foreign firms has not been harmful to the local contractors (since 1980, local construction companies have grown in terms of capacity and capability);
- (4) Foreign contractors have helped local companies to grow (see Table 2);
- (5) There is scope for foreign and local construction firms to co-operate.

Table 2: Data on Top 20 Local Construction Firms by Turnover, 1984 to 1998 (S\$'000)

| Year | Total Value of Certs | Top Firm | 10 th Ranked Firm | 20 th Ranked Firm | Ave. for Top 10 Firms | Ave. for Top 20 Firms |
|------|----------------------|----------|------------------------------|------------------------------|-----------------------|-----------------------|
| 1984 | 8,503,000 | 121,869 | 87,793 | 40,327 | 101,818 | 77,679 |
| 1985 | 6,647,000 | 195,920 | 74,691 | 44,030 | 117,582 | 86,459 |
| 1986 | 5,422,000 | 207,877 | 51,667 | 25,852 | 111,885 | 74,049 |
| 1987 | 4,700,000 | 208,900 | 58,900 | 26,100 | 95,730 | 66,530 |
| 1988 | 3,942,000 | 205,300 | 56,100 | 33,300 | 94,890 | 69,210 |
| 1989 | 4,314,000 | 169,300 | 59,100 | 27,900 | 94,160 | 67,200 |
| 1990 | 4,916,000 | 220,990 | 62,420 | 29,240 | 109,175 | 75,009 |
| 1991 | 6,800,000 | 209,210 | 79,100 | 43,370 | 111,154 | 83,570 |
| 1992 | 8,900,000 | 265,082 | 131,380 | 72,467 | 180,460 | 134,635 |
| 1993 | 9,600,000 | 364,340 | 118,866 | 88,323 | 186,108 | 145,767 |
| 1994 | 11,300,000 | 313,366 | 140,752 | 65,324 | 190,255 | 143,742 |
| 1995 | 12,100,000 | 425,093 | 138,883 | 88,519 | 232,189 | 172,525 |
| 1996 | 15,600,000 | 763,379 | 145,926 | 100,482 | 284,127 | 201,587 |
| 1997 | 19,100,000 | 813,953 | 207,280 | 141,398 | 323,326 | 486,804 |
| 1998 | 19,300,000 | 710,547 | 241,496 | 148,854 | 356,660 | 548,288 |

Sources: Various publications of Construction Industry Development Board (CIDB) and Building and Construction Authority (BCA), 1985 to 1999.

Initiatives should be introduced to identify and nurture a group of local contractors to attain some of the vital features of their foreign counterparts. These firms should be: provided with opportunities to undertake major projects; given incentives to acquire equipment and advanced management systems; be encouraged to adopt professional approaches to corporate management, and employ qualified personnel; be encouraged to establish relevant strategic alliances within and beyond construction; and be encouraged to diffuse their knowledge to other local companies.

A comprehensive study of government schemes for helping local firms to upgrade and innovate should be undertaken. Each scheme should be continually monitored, fine-tuned and reviewed to make it relevant, sufficient and effective. Measures to enhance the entrepreneurial skills of contractors should go beyond processes and project performance. Incentives should be offered to companies, for example, to engage business policy consultants to analyse their structures, procedures and approaches, and make due recommendations. A thorough study of the needs of categories of contractors should be undertaken, and programmes and schemes for addressing them introduced.

A Construction Enterprise Development Unit should be set up in the CIDB. Its functions would include: continually assess the business needs of construction enterprises and the best ways and means by which these can be met; devise, institute and administer incentive and support schemes for construction business development; promote co-operation and collaboration among construction firms as well as

between construction enterprises and those in other sectors.

Partners of joint ventures must work to combine their strengths to derive real synergies from the linkage, and adopt a systematic approach to manage their continuous development over time, including periodic monitoring of the performance of the joint venture from project to project. They should also work systematically to address each other's weaknesses. A balance needs to be struck between short-term commercial considerations and long-term developmental ones. Partnerships between local and foreign firms as, under the Local Enterprises Upgrading Programme, would be relevant. In these arrangements, the foreign firms would be invited, and construction firms with similar objectives and encouraged, to be mentors to selected local firms. Interest groups could be promoted among concerns for mutual support, sharing of ideas, and encouragement. The examples of successful alliances and partnerships, whether in the short (uni-project) or long-term mode, should be given greater publicity, highlighting success factors, dangers, and conflict-resolution mechanisms.

The local contractors must show their commitment to the business of construction and to their own development. They should take every opportunity to learn from their foreign counterparts as well as their compatriots which are better in technology and/or management. They should seek to be partners of clients, and aim to add value to the clients' products.

Singaporeans employed in foreign construction enterprises are in the best position to benefit from direct technology transfer. They should acquire the technical and managerial skills, and form the vanguard for the development of the local construction industry as they move to other local companies, taking this knowledge with them; or set up their own companies.

The Singapore Contractors Association Ltd (SCAL) can be a forum for the discussion of possible solutions to common problems facing the two groups of firms. It should seek ways by which its members can co-operate, and facilitate and enable cross-fertilisation of ideas among them, for their mutual benefit. It should take measures to expose the entire local construction industry to the operations of foreign contractors, and the factors underlying their success in Singapore and their good reputation worldwide, as well as their longevity in the construction business.

CONTACT DETAILS

Professor George OFORI

Department of Building
School of Design and Environment
National University of Singapore
4 Architecture Drive
Singapore 117566
Tel: (65) 6874 3421; Fax: (65) 6775 5502
E-mail: bdgofori@nus.edu.sg

